

Michael Marshall
Eastgate Theatre and Art Centre
Eastgate
Peebles
EH45 8AD

Please ask for: Deborah Armstrong

Our Ref:

Your Ref: CPT003263

E-Mail:

Date: 25th February 2026

Dear Michael Marshall,

Complaint Reference - CPT003263

I refer to Barry Fotheringham's previous correspondence in which he said you would receive a full response to your complaint by 11th February 2026.

I appreciate that you submitted this complaint on 21st November 2025 and there have been a number of extensions since then. Please accept my sincere apologies that I am having to extend this again.

Given the complex nature of the complaint, we are still working towards completing the investigation. In order to allow us to finish this work and draft the response, I am afraid we require an additional extension. Therefore, we hope to be a position to respond by 30th March 2026.

If for any reason this is not the case, I will write to you again to let you know.

Please accept my apologies for this delay.

Yours sincerely

Deborah Armstrong
Depute Chief Planning and Housing Officer